

Release Date: March 1, 2023

Release Focus: Android and iOS Mobile Improvements, and Bug Fixes

OVERVIEW

The Release 2023.02 Mobile consisted of various improvements and some bug fixes to improve functionality and the user experience. The items listed below are the highlights of this release.

Mobile

- Implemented Biometric Authentication for signers using the mobile app to go through Facial Recognition if it has been enabled for their transaction by the sending organization. This enhancement ensures a seamless and secure experience for signers using Facial Recognition as part of the IDV process.
- Users will have improved navigation and a smoother user experience when completing multiple notarizations consecutively, we have added a new button to the Document Download page, allowing users to begin the process of a new notarization. This provides users with a convenient and seamless way to initiate another notarization.



- Updated the redirection so that users accessing the FAQ through the mobile application are directed to the appropriate and up-to-date FAQ page in the knowledge center.
- Updated the default settings for free text in the app will be modified to black font color and 11 point font size.
- Streamline the user experience by modifying the flow so that signers are only directed to the "Continue to Payment" page if their session requires payment.
- Validation will be implemented to restrict users from entering numbers in the city field on the mobile app. This aims to improve data accuracy and ensure that users provide valid city names.
- Enhancements have been made to enable users to complete transactions with attached eNotes.
- Disable the screen from going idle to ensure that the user's screen remains active during live sessions. Eliminating the need for constant screen interaction and providing a smoother and uninterrupted session experience.
- Updated various UI changes for cohesion.

Bugs

Various bugs have been fixed.