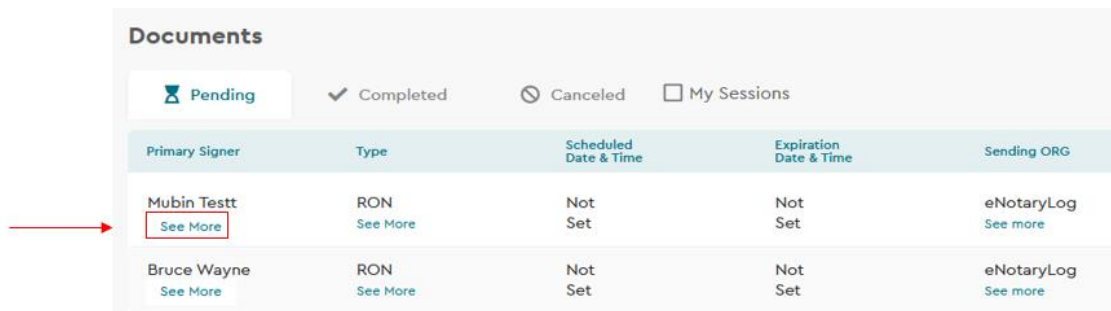**Release Date**: February 28, 2023

Release Focus: New feature IPEN, Notarization & eSign Improvements, and Bug Fixes

OVERVIEW

The Release 2023.02 consisted of various improvements and some bug fixes to improve functionality and the user experience. We are also releasing a new feature, IPEN (In-Person Electronic Notarization). The items listed below are the highlights of this release.
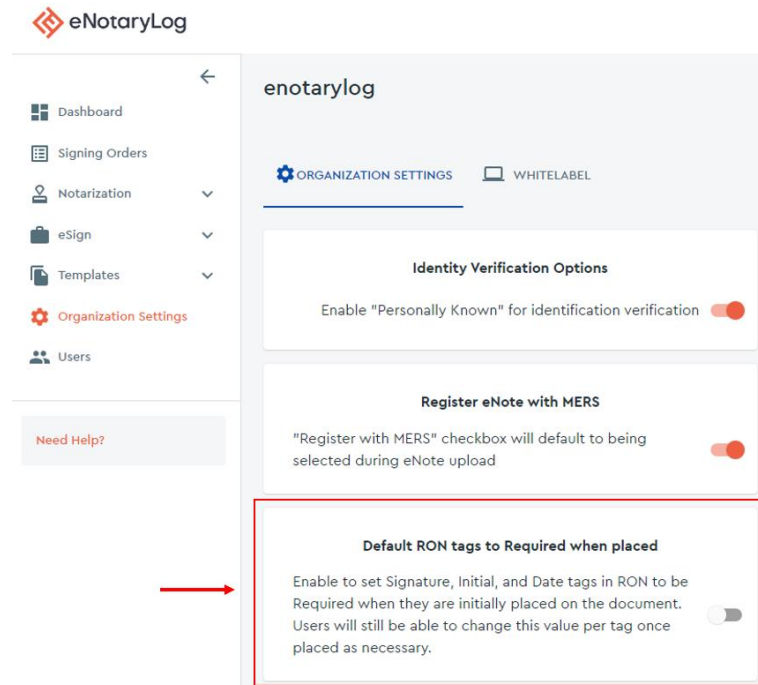
Notarizations

- Added the ability for users to select the Notary as an option when using the Full Name Tag in Participant Tools.
- Enabled the ability for platform users to send reminder emails to clients directly from the Pending table in Notarizations.
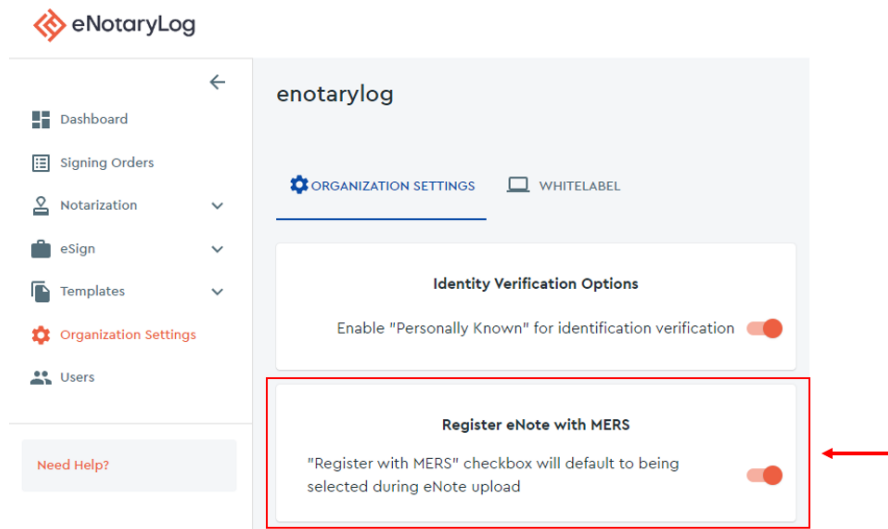

- Implemented the ability for signers/witnesses to preview session documents before the session begins in our platform. After passing identity verification, if required, signers/witnesses can now access and preview the session documents in the waiting room.

- Updated the platform to default Signature, Initial, and Date Tags as required when tagging documents for a Notarization session. Users now have a visual indicator in the form of a red arrow adjacent to all required tags, making it clear that these tags must be completed.
- Added a toggle in organization settings to control the default state of Notarization tags (Signature, Initial, and Date). Organizations can customize the initial state of RON tags based on their specific workflow and requirements.
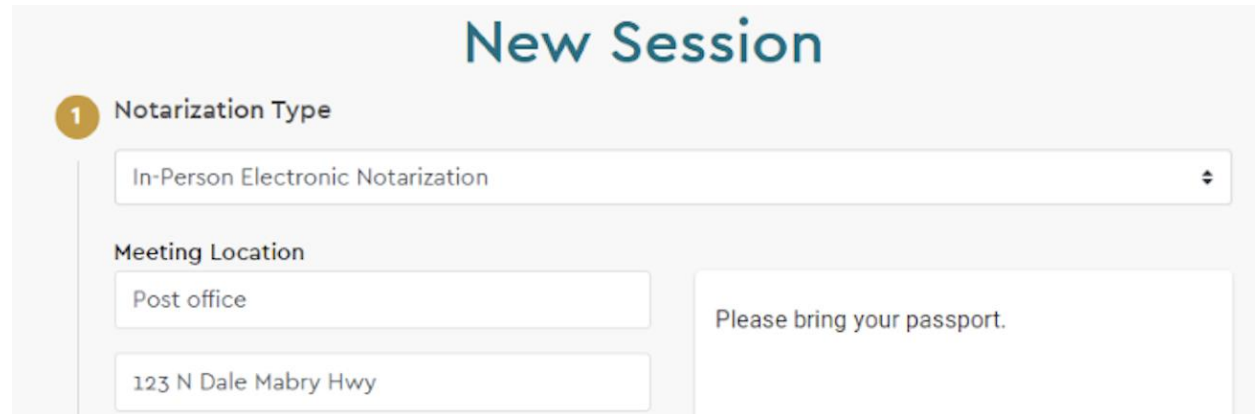

- Organizations now have the flexibility to set their preferred default state for the "Register with MERS" checkbox. The toggle allows organizations to determine the default state (selected or unselected) of the "Register with MERS" checkbox when uploading an eNote during session creation.

In-Person Electronic Notarization is now LIVE!

What is IPEN?

In-person electronic notarization (IPEN) is a method of notarizing documents that combines the traditional in-person notarization process with electronic signature and authentication technologies. With IPEN, the notary and the signer are physically present in the same location, but instead of using a paper document and a pen, they use an electronic document and an electronic signature.

eSign

- Enhanced the eSign completion landing page for organizations utilizing whitelabeling. With this update, the landing page will no longer be a static image, allowing the organization's whitelabeling to be applied.

Additional Improvements for Both Notarization and eSign

- Users can now edit the coupon code name field and assign more appropriate names to coupons when providing them to clients.
- Resized and improved the visual appearance of the radio button and checkbox tool on our platform.
- Updated the signers eConsent document to the newest version.

Bugs

- Various bugs have been fixed.